

House Rules

Medical Healing Point Health Center

Arrival and Treatment Procedures:

- Please arrive on time for your treatments.
- Always check in at the reception before your treatment (we recommend arriving 10–15 minutes earlier than your scheduled appointment).
- If you are prescribed any medication — especially antibiotics — by another clinic during your treatment period, please inform your patient coordinator immediately.

Parking:

- Parking is available on the 1st floor of the clinic's underground garage.
- The parking fee is 600 HUF/hour and must be settled at the reception.
- When checking in, please inform the reception about your parking request by providing your license plate number. For fire safety reasons, a signature is also required.

Cancellations and Refunds:

- Cancellations within 24 hours cannot be accepted. If you booked in advance but fail to show up without notice or arrive more than 15 minutes late, the full service fee will be charged. For pass holders, the missed appointment will be considered as used.
- For cancellations made more than 24 hours in advance, the paid amount may be transferred to another service if the cancellation was properly communicated and justified.

Infectious Diseases and Hygiene:

- Let's take care of each other's safety! Masks and hand sanitizers are available in the waiting area, at the reception, and in the treatment rooms.
- Cancellations within 24 hours are not accepted, except in case of an infectious illness. If this is the case, please call our reception at +36 30 630 6396 so we can reschedule your appointment.

During Treatments and Consultations:

- To ensure a calm environment for all, please turn your phone to silent mode or switch it off during treatments and consultations.
- During acupuncture treatments, we kindly ask that you remain silent so everyone can enjoy their session in a peaceful setting.